

North Country Water Supply Inc.

Mark Naylor, Director
P U C
21 S Fruit Street Suite 10
Concord, NH 03301

Nov 9, 2009

RE Freedom Village Condo Assn Docket No DW 09-204



Dear Mr Naylor,

I will answer in order, as well as I can, the complaints in Sanford Roberts letter of Oct 15, 2009.

1. The rate was increased 7/08 and was paid 7/08, 8/08, 9/08 without comment. It was not until there was a collection issue in 4/09 that there was an issue with price (for the 9/08 to 12/08.)
2. There appears little to negotiate. Granted there are wide swings in water production and use but it has to be ready when they get there, when ever that is!
3. I have never once heard of the Assn purchasing the system. I would love to sell the system and have spoken to several water companies about that subject.
4. North Country does not own any property at the condominiums. Painting and roofing is done by the Assn to match the property, of course!
5. The road, as all property roads are plowed for fire and access. What would be the point in me hiring a plowing contractor and then charging the Assn in the water bill?

Now my turn to complain: Unless there is a lost check or accounting error, the Assn owes \$16,965 as of 10/24/09.

Any ideas you have would be appreciated!

Thank You

Stanley H. Oliver

Stanley H Oliver
North Country Water Supply, INC

NCWS

NORTH COUNTRY WATER SUPPLY, INC
BOX 697
BARRINGTON, NH 03825

Invoice

Number: **1016**

Date: **October 24, 2009**

Bill To:

FREEDOM VILLAGE CONDO ASSN
95 BREWERY LN UNIT 10
PORTSMOUTH, NH 03801

Ship To:

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Date	Description	Quantity	Price	Amount
10/24/09	WATER SERVICE -- UNMETERED Dear sirs, This is your 30 day notice that the water pressure will be lowered in all condo units at FVC on November 24, 2009 unless this bill is paid. Our records do not show a payment this year. I expect a check for the full amount of \$14985. within the next 30	66.00	30.00	1,980.00
Total				\$1,980.00

0 - 30 days	31 - 60 days	61 - 90 days	> 90 days	Total
\$7,920.00	\$0.00	\$0.00	\$9,045.00	\$16,965.00